



Code of Conduct - Parents/Guardians

As a member of CAAG, it is important that you are aware of our code of conduct.

1. Always be respectful to all members of CAAG.
2. Encourage your child to respect the gym rules & listen to their coaches. This will help us to create a happy and healthy environment in our gym.
3. If you need to speak to a coach privately, please email us beforehand so we can organise a suitable time. Coaches aren't always available during class times so it is important that this is booked in with a coach beforehand.
4. Please do not take photos/videos of any children in the gym. This is for the safety of all of the children.
5. Please ensure all payments are made within the first week of the month. This is to secure your child's place - places will be given away if any payments are not made on time.
6. Please ensure that you are setting an example of good sportsmanship. It is important that the children are seeing examples of good sportsmanship, as this will encourage them to do the same.
7. Please ensure you are making every effort to attend sessions and maintain a good attendance. This is important to help your child progress and improve throughout their time with us.
8. Please inform us of any changes of address, contact details & medical information. This information is crucial to your child's safety, and it is very important that this information is kept up to date.
9. Please keep us informed on any absences to classes, with a good reasoning (for example - illness or holiday).
10. Please make every effort to arrive early to drop your child off and pick them up from their class. It is important that we allow staff members enough time to set up for the next class or tidy away and shut down the gym.
11. Please use correct & proper language at all times.
12. Unfortunately we are unable to allow our parents into the gym. It is important that you drop your child and pick them up at the door. We will call them in and bring them out to you.
13. We do operate on a '3 strikes' system. If these rules are broken, it will unfortunately result in a 'strike'. If 3 strikes are given to you, you will be asked to leave.